TORA

ANNUAL REPORT

2025–26



ACKNOWLEDGEMENT OF COUNTRY

Toora Women acknowledges the Ngunnawal people as the Traditional Custodians of the Country on which we live and work. We recognise this land was never ceded and the experience of colonisation and loss continues to affect the lives of Aboriginal and Torres Strait Islander women and communities today.

Despite this, Aboriginal and Torres Strait Islander people's connection to land, sea and community is strong and continuing. We pay our respects to Elders past and present, and to Aboriginal and Torres Strait Islander children and future leaders, for they hold the memories, the traditions, the culture and the hopes of First Peoples. We express our gratitude for the privilege of being able to live and work on their land.

CORE FUNDING PARTNERS

We rely on government funding, philanthropic donations and donations from individuals and organisations to ensure every woman and their child/ren in Canberra receives the support they need.

Our core funding partners include:

- ACT Health and Community Services Directorate
- Justice and Community Safety Directorate
- Alcohol, Tobacco and Other Drug Association ACT (ATODA)
- Capital Health Network
- Department of Social Services.

ACT Government

ATODA
Alcohol Tobacco & Other Drug Association ACT

Capital Health Network
Partnering for better health

Australian Government
Department of Social Services

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WHO WE ARE

43 years of standing up for women

Toora started out with a quiet determination to create a world without fear for women, and that quiet determination has grown louder and louder. Today, our voice is clear and fierce.

Our services are inclusive, evidence based and led by women for women. We operate within a culture of empowerment and equality, providing practical support and individually tailored services within a safe, friendly and welcoming environment, so women can build the life they want to live. Working across homelessness, alcohol and other drug support, corrections, family and domestic violence, mental health, and trauma, we walk alongside women through complexity, providing coordinated support that recognises the interconnected challenges they face and the strengths they bring.

Through both support and advocacy, our many services listen together and work as one. This is our power, and it is how we can change lives today, and society tomorrow.

Being is a force for all women includes trans women, feminine identifying people, and non-binary people too.

Our purpose, vision & values

Toora's purpose is to provide better life outcomes and support so that women, trans women and feminine identifying people accessing our services and those in the community can live without fear, have equity, dignity, respect and agency and are valued for their contribution to society.

Our vision is to be the organisation that bridges the gap between need and support for women, non-binary, and feminine-identifying people in the ACT who are impacted by substance dependency, homelessness, domestic and family violence and connection with corrections.

To be an organisation that grows beyond changing lives to changing society.

At Toora, we believe that real change happens when people are given the tools, opportunities, and respect they deserve, because everyone has the right to live free from violence, inequality, and fear.



OUR VALUES

UNWAVERING COMMITMENT

We foster trust by being accountable, responsive and reliable in all situations to ensure we can provide support in times of need.

EXCELLENCE AND INTEGRITY

We act with honesty, transparency and fairness and ensure our decision-making is guided by integrity and strong ethics.

BOLD ADVOCATES

We are driven by our purpose and act with boldness and determination to challenge systemic barriers to create a community where we live with dignity, safety and respect.

ADAPTIVE SERVICE

We provide flexibility, choice and agency to ensure our services adapt to individual needs.

DIGNITY AND RESPECT

We value and celebrate diversity and the differences that each person brings to ensure all perspectives are considered and heard with respect.

COLLECTIVE STRENGTH

Together we are stronger and work collectively to provide connection to a comprehensive network of support.

TORA

OUR IMPACT IN 2025/26

55,731



nights of accommodation to women & children

614



women (370) & children (244) supported in AOD and DVHS

92,659



days of service provided

1,431



individual counselling sessions including, including 66 emergency sessions

Of the **614 total women** supported:

- **175** (28.5%) identified as **Aboriginal &/or Torres Strait Islander**
- **125** (20.4%) identified as **culturally & linguistically diverse**
- **81** (11.7%) identified as living with a **disability**
- **42** (6.1%%) identified as **LGBTQIA+**

Of the women who accessed our services:

- **91%** reported experiencing domestic & family violence
- **72%** reported experiencing mental distress
- **46%** reported problematic alcohol or substance abuse

11



women provided with employment support across 24 service episodes

Please note: Program figures include some overlap where clients accessed more than one program and therefore cannot be added together to reconcile to the overall client total.

Domestic Violence & Homelessness Support ('DVHS') service

450 **(239 women & 211 children)** under Women's Contract Homelessness program

53 **(29 women & 24 children)** under Ascend program

18 **(8 women & 10 children)** under Head Tenant program

74 **(66 women & 8 children)** under Coming Home program

20 **clients (9 women & 11 children)** supported to obtain safe housing through Housing Australia funded programs

13 **clients (4 women & 9 children)** supported to obtain safe housing through Safe Places

7 **clients (3 women & 4 children)** supported with safe housing through Jo's Place

Alcohol & Other Drugs ('AOD') service

51 **clients (42 women & 9 children)** supported in AOD Residential rehabilitation

149 **women** supported in through our AOD support programs

Clinical service

272 **clients (266 women & 6 children)** supported with counselling services

75 **clients** supported regularly through Parentline ACT

68% **of women** accessed multiple services across AOD, women's homelessness & counselling

A MESSAGE FROM OUR CHAIR



In a challenging year of increased cost of living pressures, affordable housing shortages and continuing violence toward women and children there was no reduction in demand for Toora's essential services in our local community.

Toora was grateful for continuing funding, both public and private, to allow us to assist more women and children. As we slowly grew, we were able to expand our programs and raise our overall capability and service delivery.

For Toora the past year has been one of refurbishment and renewal. The build environment through housing or a therapeutic setting is essential to provide the opportunity for safety, healing and recovery for women impacted by violence, trauma or substance dependency. It is equally important for providing a safe and supportive workplace for our compassionate and professional staff.

In financial year 2025-2026 ('FY26') the following key moments of refurbishment and renewal took place:

- **New housing**: working with ACT Government we have been replacing old with new more suitable properties, helping to realise an improved physical environment from which women and their children can recover and build their future.
- **The Commonwealth Government's National Housing Infrastructure Fund Crisis and Transitional ('NHIF CT') program**: enabled Toora to purchase a purpose designed three townhouse property for emergency and transitional housing and to enter into partnership with Winnunga Nimmityjah Aboriginal Health and Community Services ('Winnunga') by dedicating one house to women and children referred by Winnunga. Toora was pleased to be the first organisation to receive a grant in the 2025 NHIF CT first round.
- **Lesley's Place**: the refurbishment of our oldest continuously utilised property, housing our drug and alcohol residential rehabilitation centre, was formerly launched in October 2025 by Rachel Stephen-Smith MLA.
- **Toora Head Office**: was substantially refurbished, providing our people with a better work environment and allowing us to collocate more effectively.
- **Toora rebrand**: Toora launched a refreshed website to update and improve our online presence and build our visibility in the community.
- **New roles and service improvements** were introduced in FY26 with the Board welcoming the First Nations, Practitioner and Child Practitioner roles improving case co-ordination and laying the foundations for lifting our child safety and support practices.

The Board thanks all Toora staff and supporters for their dedication in the service of the ACT women and families we support. It is not always easy but Toora's work is an invaluable contribution toward helping women rebuild their lives, overcoming obstacles such as dependency, trauma and homelessness, and building the foundations for their and their children's future.

Robyn Bicket, Board Chair

CEO'S REPORT



Another year has passed, and once again I am struck by the strength, resilience and determination of the women and families who engage with Toora. Every day we see women overcoming significant barriers, rebuilding their lives and creating new futures for themselves and their children. Their courage continues to inspire our work and drive our commitment to providing high-quality, gender specialist support.

Building on the strong foundations established over recent years, FY26 has been a year of growth, consolidation and ambition for Toora.

While demand for our services remains high and the complexity of presenting issues continues to increase (86% of clients are presenting with three or more areas of concern) our focus has remained clear:

- to bridge the gap between need and support; and
- ensure that women can access coordinated, trauma-informed services when and where they need them.

This year we continued our journey as one connected organisation. We have strengthened the integration of our housing, domestic and family violence ('DFV'), alcohol and other drug ('AOD'), corrections, counselling and parenting services, ensuring women can move between supports without losing connection, trust or continuity of care.

We know that the challenges experienced by women rarely occur in isolation, and our integrated model enables us to respond holistically to the whole person rather than a single presenting issue. This remains one of Toora's greatest strengths.

During FY26, we continued to invest in quality, governance and organisational capability. Significant work was undertaken to strengthen systems, embed consistent practice and improve the way we capture and use data to demonstrate outcomes for women. These improvements provide a stronger foundation for service delivery, while ensuring we remain responsive, accountable and focused on continuous improvement.

We also saw important progress in advancing our commitment to diversity, inclusion and reconciliation. Through our Reconciliation Action Plan ('RAP') and dedicated inclusion initiatives, we continued to work towards creating services and workplaces that are culturally safe, accessible and welcoming. With ~26% of our clients identifying as Aboriginal and Torres Strait Islander, we remain committed to:

- amplifying the voices of Aboriginal and Torres Strait Islander women;
- improving accessibility for people with disability; and
- ensuring our services are inclusive of all women, non-binary and feminine-identifying people.

This year has also seen Toora strengthen its community presence and partnerships. We have continued to advocate for women experiencing homelessness, DFV, substance dependency, correction connection, trauma, mental distress and social exclusion, while building stronger relationships with government, community organisations, philanthropy, corporate partners and individual supporters. These partnerships are essential in helping us extend our impact and create sustainable pathways for future growth.

I am particularly proud of the progress made in strengthening our fundraising and engagement capability. The generosity of our donors, supporters, volunteers and community partners enables us to innovate, respond to emerging need and invest in services that change lives. Every contribution, whether financial, practical or strategic, helps create safer futures for women and children in our community.

None of this work would be possible without the extraordinary Toora team. It is a privilege to work alongside people who show such unwavering commitment, compassion and professionalism every day. Our service delivery staff continue to advocate fiercely for women, while our corporate and operational teams provide the systems, governance and infrastructure that allow those services to thrive. Together, they embody the values and purpose that have guided Toora for more than four decades.

Finally, I would like to thank our Board, funding partners, supporters, volunteers and sector colleagues. Your belief in our purpose enables us to continue growing our impact and advocating for meaningful change.

Toora began with a quiet determination to create a world without fear for women. More than 40 years later, that determination remains as strong as ever. As we look to the future, we remain committed to building a community where women can live with dignity, safety, respect and agency, and where every woman and their children have the opportunity to thrive.

Kellie Friend, Chief Executive Officer







FINANCE SUBCOMMITTEE CHAIR REPORT



As Chair of the Finance Subcommittee, I am pleased to present this report for the 2025-26 financial year, a year focused on strengthening financial governance, embedding the significant improvements achieved over recent years, and positioning Toora for long term financial sustainability.

Strengthening financial governance

Over the past several years, Toora has made substantial progress in strengthening its financial management capability, systems, controls and reporting. As a result of this uplift and the strong foundations now in place, the Board endorsed a revised operating model that better reflects the size, complexity and needs of the organisation.

During the year, the standalone Chief Financial Officer role was concluded and responsibility for finance was consolidated with other corporate enabling functions under a newly established Chief Operating Officer role. This change supports a more integrated approach to corporate services while maintaining robust financial oversight, governance and accountability.

The Finance Subcommittee also strengthened its governance arrangements through the appointment of Candice Zhang as an external advisor and the addition of a new Board member with finance and accounting expertise. The Subcommittee's Terms of Reference were reviewed and updated to reflect these changes and to ensure continued alignment with contemporary governance practices. These enhancements have further strengthened the Board's financial oversight capability and provided valuable additional expertise to support strategic decision-making.

Delivering the finance strategy

The Finance Subcommittee continued to oversee implementation of Toora's Finance Strategy, with a focus on improving financial sustainability and maximising the value of organisational resources.

A significant milestone was the engagement of a professional investment advisor and the transition of Toora's investment portfolio under their management. This initiative supports a more strategic and disciplined investment approach, balancing prudent risk management with opportunities to generate sustainable returns that can be reinvested into services and organisational capability.

The organisation also progressed the consolidation and optimisation of its banking arrangements. By streamlining banking services and reviewing available market offerings, Toora was able to secure more favourable interest returns while improving efficiency in cash and treasury management.

Building financial capability

Recognising that effective governance relies on financially informed decision-making, the Board invested in strengthening financial literacy and governance capability throughout the year. Board members participated in ACID Financial Governance training, enhancing their understanding of financial oversight responsibilities, risk management and the interpretation of financial information.

This investment supports the Board's ongoing commitment to strong governance and ensures members are well equipped to provide strategic guidance and stewardship on behalf of the organisation.

Looking ahead

The Finance Subcommittee remains focused on supporting Toora's long-term financial sustainability, ensuring that financial resources are managed responsibly and aligned with the organisation's mission and strategic priorities. As Toora continues to grow and evolve, the Subcommittee will maintain its focus on sound governance, prudent investment, effective financial management and continuous improvement.

Acknowledgements

I would like to thank my fellow Finance Subcommittee members, our external advisor, the Board, and Toora's Executive team for their commitment and contribution throughout the year. Their expertise, diligence and collaborative approach have helped ensure that Toora remains financially resilient and well positioned to continue delivering life-changing services to women and families across our community.

Annie Ryan FCPA, Finance Submcommittee Chair & Board Secretary

OUR BOARD

Toora is guided by a dedicated Board of Directors who bring diverse experience, insight and leadership to our organisation. The Board plays a vital role in shaping Toora's vision and ensuring that our services remain sustainable, accountable and responsive to the needs of women, non-binary and feminine-identifying people in our community.

We acknowledge and thank our Board members for their time, expertise and passion. Their leadership ensures that Toora continues to thrive as a trusted provider of gender-specialist services and an advocate for lasting change.

We would like to thank the following board members who retired during the financial year ended 30 June 2026 ('FY26') and welcome new members elected during the year.

Board changes in FY26	
Retired Board Member	**New Board Member**
Aletana Ajulo (retired 27 November 2025 at FY25 AGM)	Julija Deleva (casual board member elected 5 March 2026)
Danielle Young (resigned 1 August 2025)	Kimberley Burnett (elected 27 November 2025 at FY25 AGM)
Rachel Saffron (retired 27 November 2025 at FY25 AGM)	Yantra Dowie (elected 27 November 2025 at FY25 AGM)

In FY26, the Board also introduced a Board Trainee program with two (2) participants invited to join the program in the year.

As of **30 June 2026**, Toora's Board comprised ten (10) Board Members and a Board Trainee.



Robyn Bicket
Chair



Sarah Elphick
Deputy Chair



Annie Ryan
Secretary



Cathi Moore AM
Community Board Member



Nicole Quince
Community Board Member



Janelle Rowswell
Community Board Member



Julija Deleva
Community Board Member



Kimberley Burnett
Community Board Member



Yantra Dowie
Community Board Member



Carley Thomas
Board Trainee



Kellie Friend
Chief Executive Officer

STRATEGIC PLAN

Priority 1	Priority 2	Priority 3
To provide high-quality gender specialist services for parents, women, non-binary and feminine-identifying people and their families that are holistic, evidence-based and outcome-focused.	To have a strong internal identity and an unwavering brand as a trusted and accessible provider of gendered specialist services.	To be an inclusive and diverse organisation that is a provider of choice for parents, First Nations people, marginalised women, non-binary and feminine-identifying people and their families.
Goals **1.1:** Our investment in research of and benchmarking against international and national practice see's client outcomes exceed that of the sector standard. **1.2:** We influence models of care, service design within the sector and generate national interest. **1.3:** Our investment in robust systems and data analysis informs organisation and sector change. **1.4:** Increase our service offering to reduce the gap between demand and access.	**Goals** **2.1:** Our people have a strong sense of identity and connection to our purpose and the vision we strive for. **2.2:** We have a visible presence to those who need our services, those who can support our service and those who enable our service. **2.3:** We are known as a trusted and easy to access service, the 'go to service' for parents, women, non-binary and feminine identifying people with complex needs.	**Goals** **3.1:** Dedicated programs are established, informed and evaluated by the diverse communities we serve. **3.2:** Our workforce strategy and recruitment practices actively seek to increase the diversity of our workforce to reflect the diversity of the community we serve. **3.3:** Diversity and inclusion are at the centre of our decision making, work practices, alliances and partnerships through which we deliver our services.
Priority 4	**Priority 5**	**Priority 6**
To be an organisation that sustains the capacity and capability to meet and continually grow towards our vision.	To be an effective and respectful advocate for our vision and purpose.	To ensure every child connected to our services is safe, seen, heard, and supported.
Goals **4.1:** Our workforce has, and continues to build on, the skills, capability, qualification, lived experience, tools and technology required to deliver quality services in accordance with our purpose. **4.2:** Our governance framework informs decision making, communication flow and prudent regulatory compliance and risk management. **4.3:** We exceed our legal and regulatory requirements and constantly scan the horizon for enhanced service and organisational performance opportunities. **4.4:** Our financial management framework, diverse income streams, collaborations and alliances ensure we maximise the opportunities that provide for our vision. **4.5:** We establish business structures/models that align to our vision.	**Goals** **5.1:** We invest in research and resources to increase public awareness. **5.2:** We are a trusted voice that informs policy and system level design. **5.3:** We enhance our connections, reach and influence, enabling our vision.	**Goals** **6.1:** Children are safe in all Toora environments. **6.2:** We recognise when a child requires additional support. **6.3:** We actively include children in case planning where appropriate. **6.4:** We encourage children to express their views. **6.5:** We provide child friendly, trauma-informed programs and environments that meet children's needs wherever possible.

OUR SERVICES

For over four decades, Toora has stood alongside women in Canberra, offering safety, support, and pathways to independence. As a specialist women's service, we provide a continuum of care that recognises the complex and intersecting challenges women face. Whether it is escaping violence, finding stable housing, addressing alcohol and other drug use, navigating correction systems or accessing counselling, women can enter our service at any point and be supported holistically.

Our services include:

Domestic Violence and Homelessness services ('DVHS'): safe accommodation and case management for women and their children experiencing homelessness or DFV. There are various programs under our TDVHS services focused on different client needs, the four (4) core programs being: Women's Contract, Ascend, Head Tenant, and Coming Home.

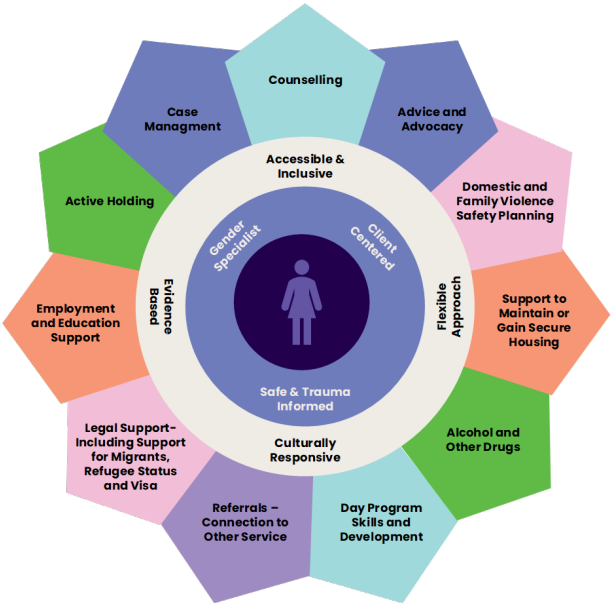
Alcohol and Other Drug services: residential and community (day program) AOD rehabilitation, counselling, and recovery support tailored to women's needs.

Clinical services: specialist therapeutic support across all Toora program areas, grounded in a trauma informed, recovery oriented and strengths based approach, providing individual and/or group based, evidence based interventions tailored to women's experiences, priorities, recovery and wellbeing goals.

Toora's integrated model supports women to access the right support at the right time, without repeating their story or navigating fragmented systems.

Every service is delivered through a gender-specialist, trauma-informed lens, ensuring safety, dignity, and empowerment remain at the centre of care.

Toora's work is more than crisis response, it is about long-term recovery and growth. By offering one connected organisation, we walk beside women on their journey, supporting them to rebuild their lives and thrive.



DOMESTIC VIOLENCE AND HOMELESSNESS SERVICE (DVHS)

Women experiencing homelessness in the ACT need more than just housing. They need support with financial issues, interpersonal relationships, health concerns and more.

Our DVHS services include:

- Crisis accommodation
- Transitional and short-term housing support
- Case management and safety planning
- Financial assistance
- Connections to legal, health and financial services
- Counselling and recovery support.

FY26 DVHS results summary

In FY26, DVHS supported **542 clients** across its programs, comprising **313 women and 229 children**. This included accommodation support for **317 clients**, comprising **199 women and 118 children**.

DVHS received and accepted **182 referrals** for women during FY26.

Of the 542 DVHS clients supported in FY26:

- **156 clients** identified as Aboriginal and/or Torres Strait Islander, representing **29%** of clients supported.
- **56 women** identified as living with disability.
- **67 women** were from culturally and racially marginalised backgrounds.

Community demand for DVHS services remained **consistently high**, sitting at 94% with accommodation generally operating at or near capacity. Service utilisation was high across all programs, reflecting sustained need for crisis, transitional and longer-term support.

Limited exit pathways and housing supply constraints contributed to longer stays and reduced throughput in some quarters.

Women's contract

Our homelessness program provides transitional accommodation and specialist support to women and children experiencing homelessness or at imminent risk of homelessness. The program supports women to achieve greater safety, stability and independence through crisis intervention, housing support, case management and practical assistance.

Support is tailored to individual needs and may include crisis resolution, safety planning, strengthening family and community connections were appropriate, developing independent living skills, and improving access to housing, services and social inclusion opportunities.

In FY26 we enhanced service delivery through:

- implementing a stronger internal focus on structured case management and ways of working. Cira ~1,100 case plans were developed in the year.
- strengthened relationships with ACT Housing, FIRST Canberra, Canberra's Domestic Violence Crisis Service ('DVCS'), Child Youth and Family ('CYF') Services, Yerrabi Yurwang Child & Family Aboriginal Corporation ('Yerrabi Yurwang') and Winnunga.

FY26 Women's contract results summary

In FY26, Toora's supported **239 women and children** across accommodation and outreach services, providing:

- accommodation support to more than **207 women and children**; and
- outreach service support to **243 women and children**.



CLIENT CASE STUDY 1: KYLIE'S STORY

Kylie*, a First Nations woman and mother of four (4) children, fled FDV in NSW, seeking refuge in ACT.

Kylie entered one of Toora's stand-alone transitional properties with her children, two (2) of which have National Disability Insurance Scheme ('NDIS') supports.

During Kylie's time with Toora, she was impacted by ill mental health which required increased supports for her and her family. Toora increased AOD and mental health supports, worked alongside Aboriginal services and with CYF to keep the family well and supported.

When Kylie's mental health was stabilised supports were increased for the children in Kylie's care, the other services introduced with no concerns. Nine (9) months after entering Toora's service, Kylie was offered and has moved into an ACT Housing property.

* name has been changed.

DOMESTIC VIOLENCE AND HOMELESSNESS SERVICE (DVHS)

Ascend Program ('Ascend')

Ascend provides rental subsidy, tenancy sustainment and case management support for women and their accompanying children affected by DFV, financial hardship or housing instability. By reducing private rental costs, the program addresses a significant barrier to leaving unsafe or violent relationships, and access to affordable and secure housing. It supports women to build financial capacity, stability and long-term independence.

As the first funded rental subsidy scheme available in the ACT, Ascend was established as a pilot to test innovative approaches to housing access and stability, with funding from November 2023 to June 2026. Through the program, clients can move into a property leased by Toora or receive a subsidy towards their existing private rental tenancy. Following stabilisation and support, responsibility for the tenancy and rental costs progressively transitions back to the woman, supporting a sustainable pathway to housing independence.

Ascend learnings have informed Toora's proposed enhancements to the program, supporting its evolution into a sustainable, specialist DFV housing response. The updated model will build on its tenancy sustainment approach, combining practical support, case management, partnerships and housing stability planning, with an increased focus on safety, recovery and long-term independence for women and children affected by domestic and family violence.

FY26 Ascend results summary

In FY26 Ascend supported **53 women and their families**, including **29 primary clients** and **24 children and dependents**, to access or maintain safe and stable housing.

The program supported **12 families with dependent children**, including:

- 6 First Nations clients and their dependents;
- 5 culturally and linguistically marginalised clients and their dependents; and
- 3 clients that identify as having a disability.

Across FY26, Ascend provided **4,744 days of rental subsidy support** and assisted women to sustain tenancies in the private rental market while building pathways to longer-term housing security.

A total of **14 households exited the program**, with outcomes including transitions to ACT Housing, continued private rental tenancies, relocation closer to family supports, and access to rehabilitation services.

CLIENT CASE STUDY 2: CINDY'S STORY

Cindy* is a 29-year-old woman and the primary carer for her five (5)-year-old child. Cindy was referred to Toora in June 2025 from OneLink (the central intake service for homelessness services and CYF in the ACT).

Cindy was experiencing intimate partner domestic violence with the perpetrator (father of her child) currently out on bail. CYF was voluntarily involved in Cindy's case overseeing the father's visitations with the child.

Cindy had a history of witnessing family violence during her childhood. She identified as neurodiverse with a diagnosed physical health condition.

Cindy engaged with the service seeking support in managing her independently sourced private rental while navigating the transition to single parenthood. Her goals included to: 'secure safe, stable, and affordable accommodation', 'maintain her mental health and wellbeing and 'maintain ongoing employment.'

Toora supported Cindy to secure both the ACT Government funded Escaping Violence Payment ('EVP') and the Safer Families Grant. The support provided included assistance with completing applications, writing support letters, and ongoing advocacy.

Cindy has demonstrated consistent engagement throughout the support period. She actively participates in case management meetings, advocates for herself in interactions with CYF and attends fortnightly CYF meetings regarding her child's welfare. Collaboration with external agencies has been ongoing and constructive, particularly in relation to CYF involvement and her counselling support, which has contributed to her increased financial stability.

Cindy has expressed that, in her upcoming review, she feels ready to take on a greater share of her rental payments and is experiencing reduced financial stress.

* name has been changed.



DOMESTIC VIOLENCE AND HOMELESSNESS SERVICE (DVHS)

Head Tenant

The Head Tenant Program provides longer-term accommodation and intensive, flexible support to women and families with complex needs that can impact their ability to sustain a tenancy. During FY26, the program supported 8 women and their children, experiencing intersecting challenges including domestic and family violence, trauma, mental health concerns, disability, substance use, parenting challenges and tenancy instability.

Support is tailored to each woman and focuses on tenancy sustainment, safety and wellbeing, independent living skills and progress towards longer-term housing outcomes. This includes trauma-informed case management, practical assistance, safety planning and advocacy, alongside coordinated support with ACT Housing, disability and NDIS providers, mental health services and other specialist services.

For many women, progress takes time due to the complexity and often entrenched nature of the issues they are experiencing. Throughout FY26, Toora continued to support women to maintain stable housing and build greater independence, while progressing housing transfers and opportunities to transition out of the Head Tenant Program and hold an ACT Housing tenancy in their own right, where appropriate.

DOMESTIC VIOLENCE AND HOMELESSNESS SERVICE (DVHS)

Coming Home program

Toora's Coming Home program provides specialised support and outreach for women exiting or connected to the ACT Corrections or criminal justice systems, including the provision of safe housing and accommodation options that accept children.

We aim to keep families together wherever possible with specialist support in complex needs to work through the safest option for the woman and her children.

In FY26 Toora enhanced services to clients in the Coming Home program by:

- completing a cultural evaluation of the Program to improve support provided incarcerated First Nations and Torres Strait Islander women upon release into the community. The evaluation focused on Program delivery, cultural safety and the outcomes it delivers for women in the service.
- re-designing Toora's engagement model with the Alexander Maconochie Centre ('AMC'), the ACT's primary adult corrections to increase collaboration. The new approach includes the placement of
  - two (2) client Case Managers; and
  - two (2) clinical staff

  attending the facility on rotating fortnights to provide additional availability for support to women in need. AMC intake is now completed via audio-visual link technology, allowing more meaningful case management through staff visits to the facility.
- engaging Fox Traffic to assist clients exiting the justice system to access employment opportunities and services to support integration back into the workforce and future financial stability.

FY26 Coming Home program results summary

In FY26, Toora's Coming Home Program supported **66 women** and delivered 74 support sessions. Eight (8) women achieved ACT Housing and five (5) women successfully secured employment.

In Q2FY26 two (2) women were moved from single room tenancies into stand-alone properties where they can accommodate their children returning to their care as they continue to work towards their holistic goals.

CLIENT CASE STUDY 3: MAUREEN'S STORY

Maureen*, a single mother of a two (2) year-old son with a history of AOD use and connection with justice systems, was first referred to Toora from AMC in June 2025. Maureen was incarcerated for aggressive and threating behaviour in public and usage of a weapon, released after her sentence was served. During her incarceration Maureen's son was living with his maternal grandmother.

Maureen was unable to return home after her release from AMC due to a history of FDV over a prolonged period. Prior to incarceration, Maureen had been homeless couch surfing at friends.

There was no CYF involvement for Maureen's son with a slow transition back into full-time care with his mother, Maureen's family requesting that she first obtain suitable accommodation for her son.

Toora was able to support Maureen with:

- shared transitional accommodation from October 2025.
- a submission of an ACT Housing application, and a priority needs recommendation which was accepted.
- support to reinstate her payments from Centrelink.
- a referral to Care Financial for support with budgeting and understanding how to pay for needs versus wants and setting up CentrePay[KN83.1][KM83.2][SM83.3], the voluntary service that allows Centrelink customers to schedule regular payments for expenses such as utility bills as a way to support budgeting and reduce financial stress.
- a First Nations scholarship to assist with helping her back into employment.
- clinical and AOD support services.
- connections to early learning centres for support and planning in preparation of her son moving back into her care and internal referrals to these centres from Toora's clinical and AOD teams.

Maureen has secured part-time employment and has been working since November 2025. She secured ACT Housing and her son has been returned into her full-time care. She reports an improvement in her overall wellness and financial situation through developing financial and daily living skills to support her independence within the community..

* name has been changed.



ALCOHOL AND OTHER DRUGS ('AOD') SERVICE

Alcohol and other drug (AOD) use is a significant presenting issue for women accessing Toora's services, with **76% of clients** experiencing challenges related to substance use. Toora's AOD service is designed to support women at all stages of change, providing gender-responsive, trauma-informed treatment and recovery support. Women accessing the service may be:

- experiencing problematic or dependent use of alcohol or other drugs
- navigating mental health issues alongside substance use
- impacted by domestic or family violence and AOD use
- at risk of homelessness due to AOD-related challenges
- Mothers or pregnant women needing safe, non-judgmental support.

Our AOD services include:

- Individual counselling and care co-ordination.
- Case management and relapse prevention.
- Outreach and in-reach support across Canberra.
- Holistic, trauma-informed recovery support.
- Support for women with children or complex needs.

FY26 AOD results summary

In FY26, our AOD services provided **43 treatment episodes** in the AOD Residential Rehabilitation program ('Lesley's Place') supporting **42 women and 9 accompanying children** . (One woman had two treatment episodes in the same year.)

This support included **3,343 nights of accommodation** and a total of **3,834 service days** prior to or after completion of residential stay.

Our AOD services provided **149 treatment episodes** in outreach and community settings, including Day Program/Community Rehabilitation and AOD support leading up to and immediately after Residential Rehabilitation Treatments.

The average period of service for these treatment episodes was three (3) months.

Of the **192 AOD treatment episodes** in FY26:

- 30% were for Aboriginal or Torres Strait Islander women.
- 19.5% identify as living with a disability.

In FY26, we enhanced our AOD service delivery through the introduction of:

- **regular clinical phase reviews at Lesley's Place** to improve the dialogue between residents in the service and the treating team. The clinical phase reviews provide the opportunity to celebrate milestones, set goals and track progress against actions towards recovery. The process has been warmly received by our residents who value being involved in their personal health journey.

- **more recreational services** to extend our wellbeing component and assisted residents at Lesley's Place to explore new activities that the community can offer in recovery. Residents have been engaged in regular cooking classes, yoga sessions, walking groups and kick boxing.
- **a new AOD community rehabilitation program** focused on small groups offering our AOD modules in a community setting with clinical sessions provided to women to work through any emotions or reflections post these group sessions.
- **a weekly yarning circle** run by a newly recruited Support Worker role added to the AOD team in FY26, this role held by a First Nations woman.
- **workforce and system optimisation** to improve holistic care and outreach efficiency. The relocation of clinicians to Toora's Head Office site supporting greater collaboration with TDVHS Case Managers on wraparound services available to clients.

CLIENT CASE STUDY 4: MIRIAM'S STORY

Miriam entered the residential rehabilitation program on 12 January 2026 with her four (4) week old baby, Joshua.

Staff observed a very secure attachment between Miriam and Joshua and this was sustained throughout her time at Lesley's Place.

Miriam had outstanding matters with corrections in various states and also had restoration goals relating to two (2) daughters who were in care with her family in Queensland.

Miriam acknowledged that she had a history of getting into relationships with people she 'felt she could help' and that these relationships had become violent. Miriam saw these relationships and the friendships she had were key reasons she had turned to using drugs to a harmful extent.

Through initial assessment a number of goals were identified for Miriam to work on throughout her stay in addition to abstinence from illicit substances. These goals were related to:

- restoration of her daughters to her care;
- resolving her corrections matters;
- developing skills and systems for the meaningful use of time; and
- improving her physical health.

Over a period of four (4) months, Miriam gained significant insight into her underlying factors for addiction through the learning she completed in the residential AOD day program.

Miriam benefited from topics such as self-love and self-worth; alcohol and other drug effects; communication; and DBT. Miriam developed a robust relapse prevention plan throughout her program. Miriam also completed COS-P run by a Toora clinical team member and the Triple P Parenting course online.

With support from her Case Manager, Miriam was also able to clear her corrections matters as she was able to demonstrate the measures she had taken and continued to take to address her behaviours.

The Lesley's Place system of 'weekly planner' assisted Miriam to learn to be accountable for her time. Miriam responded well to making prior commitments to her use of time and sticking to them. By doing this, Miriam was able to make progress against all her goals while also addressing her substance abuse. This included securing accommodation and part-time employment prior to her completion of the program, as well as setting up a good system of support to prevent relapse.

On 10 April 2026, Miriam graduated from the program and commenced a period of Post Treatment Outreach Support. Miriam has continued to maintain her abstinence from illicit substances and has begun to explore interests in study. She has continued to make excellent progress in the restoration of her two (2) daughters and has recently relocated to Queensland to be closer to them as she continues to pursue this goal.

* name has been changed.



CLINICAL SERVICE

FY26 marked a period of significant growth for Toora's Clinical services. Building on its establishment in the previous year, the program secured dedicated funding, attracted strategic investment from the organisation and expanded its focus on culturally responsive clinical interventions for First Nations women. Grounded in evidence based and trauma informed practice, the service provides specialist therapeutic support to women experiencing complex challenges in their lives. The service experienced substantial growth during the year, increasing the number of women supported by 122% compared to FY25, demonstrating both the effectiveness of the model and the growing need for accessible clinical supports.

FY26 Clinical service results summary

In FY26, Toora's clinical service supported **272 people** delivering 1,093 free support sessions.

Six (6) group programs were delivered in FY26, accessed by 139 people.

Of the **272 people** supported in FY26:

- 22% were of Aboriginal or Torres Strait Islander background.
- 19% identify as living with a disability.
- 12% were from culturally and racially marginalised backgrounds.

In FY26 Toora has been actively exploring partnering with Conflict Resolution Service Inc. ('CRS'), another ACT-based not-for-profit, to strengthen its clinical service offerings to mothers through delivery of online educational content on parenting. The objective of the partnership being to share learnings across the organisations in the mental health and wellbeing space relating to parenting and complement the current COS-P program already available to Toora women. COS-P designed to support parents to build confidence as a parent and strengthen the bond with their children.

CLINICAL SERVICE

Parentline ACT

Parentline ACT ('Parentline') is part of Toora's clinical service delivery, providing a free, confidential counselling and referral service for ACT-based parents and carers (all genders and life stages) operated by Toora.

Parentline provides in- person and telehealth counselling, information and referral services to other organisations in Canberra, and ad-hoc phone support.

In FY26 Parentline enhanced its service delivery through:

- the introduction of counselling services to young people, aged twelve (12) years and above. This change in service delivery was to bridge a service gap in the ACT in response to parent and carer feedback that long wait times for mental health support for young people was a big barrier to accessing support.
- a material increase in its volunteer workforce capacity through its student recruitment model, supporting an increase in counselling sessions, referrals and client contacts achieved in FY26.
- a rebrand of Parentline's public-facing profile through a website relaunch, refreshed visual artefacts and updated promotional materials. The rebrand strengthened Parentline's alignment to Toora, through improved brand consistency across communications, increased community visibility, creating a stronger platform for future service growth, community engagement, and funding opportunities.
- Improved operational efficiency with the introduction of enhanced case management capacity through the CS-Net system. Stronger reporting capability supporting stronger evidence-based decision making for clients.

Parentline ACT results summary

In FY26, Parentline supported **497 people** delivering **242 counselling sessions** to parents and caregivers.

Referrals from SupportLink (the national referral gateway to connect vulnerable people with social support services) to Parentline increased substantially from FY25 volume of 114 to **184 referrals**, suggesting stronger referral pathways and/or increased demand.

Of the 497 people supported in FY26:

- 2% were of Aboriginal or Torres Strait Islander background
- 8% were from culturally and racially marginalised backgrounds.

Parentline's Personal Wellbeing Index ('PWI') results indicate an improvement in participants' overall wellbeing following the program. The proportion of participants experiencing challenged levels of wellbeing decreased from 54% to 31%, while those reporting compromised levels of wellbeing increased from 46% to 69%.

Although no participants reached the normal wellbeing range at either time point, the shift from challenged to compromised wellbeing suggests meaningful progress, with participants reporting improved wellbeing and reduced severity of wellbeing concerns after program participation.

CLIENT CASE STUDY 5: STELLA'S STORY

Stella*, a mother of five (5) children, presented to Toora incredibly distressed and fearful with significant mental health presentations. Stella was escaping DFV (CYF involvement but no orders) and was placed into crisis accommodation by Toora with her children.

Toora provided therapeutic support and after building Stella's trust she requested that Clinical Services work with two of her daughters aged 13 and 17, with trauma and mental health presentations.

Several months later, Stella also requested that support be provided to a third child, aged 16.

Clinical services provided a total of:

- 29 free counselling sessions to Stella (exceeding the standard 12 sessions based on exceptional circumstances and risk presentation in this case)
- 11 sessions to Stella's 13-year old daughter;
- 4 sessions to Stella's 17-year old daughter; and
- 5 sessions to the 16-year old child.

At the cessation of the sessions, warm referrals to transition to support services were made to:

- ACT Child and Adolescent Mental Health Services ('CAHMS') for the 13-year old; and
- an alternate therapeutic provider for the 17-year old through her education provider.

Support for the 16-year old child was ceased at the young person's request who felt this support was no longer required.

Stella's household has stabilised with no significant incidents. Through clinical support, Stella importantly built trust in seeking and accepting support and counselling enabled her to better engage with case management, and achieve progress with legal, medical and her housing goals.

* name has been changed.



CLIENT CASE STUDY 6: AMIR'S STORY

Amir*, a migrant, was referred to Parentline for counselling support, his wife reportedly suffering from undiagnosed mental health issues and verbally abusive towards Amir and their children.

Amir struggles with his wife's volatile mood swings, the possibility of violent tendencies, and accepting her repeated verbal abuse. He is considering separating from his wife but is worried he will lose access to their children.

The Parentline counsellor provided Amir with person-centred therapy ('PCT') to show unconditional positive regard, empathy, and non-judgement, asking open-ended questions and using reflections (also due language issues) to confirm understanding of Amir's narrative including the family situation and Amir's family values, discussing support systems within Australia and providing cultural community resources.

The Parentline counsellor used:

- Internal Family Systems ('IFS') to discuss barriers used to protect Amir after a lack of trust, and steered Amir to conduct his own research regarding his rights in regard to a future potential separation, referring him to Legal Aid.
- role modelling examples and research studies regarding the benefits of separation for children in an unhappy relationship.

After each Parentline counselling session, Amir has appeared happier and lighter, this trend continuing when he returns for the next session. Amir is realising his own agency to actively research his situation for this own sake - and for the sake of his children - rather than passively accepting his life is the way it is and feeling demoralised.

Amir has reported feeling better since being referred to Parentline, possibly due to being listened to, heard and understood, and helped with resources, suggestions and options.

* name has been changed.



PROPERTY SERVICES

A safe, stable home provides an important foundation for women and children to recover from homelessness, domestic and family violence, trauma and other experiences that have affected their safety and wellbeing. Throughout FY26, Toora continued to manage a diverse housing portfolio across the ACT, providing shared and standalone accommodation alongside specialist housing programs and tenancy support.experiencing problematic or dependent use of alcohol or other drugs.

Making the best use of our homes

At the end of FY26, the Women's Homelessness program had provided accommodation across 60 properties, with capacity for up to 188 beds at any one time.

Demand for safe and affordable housing remained high throughout FY26. Property utilisation was strong across the portfolio, including:

- 100% utilisation for Head Tenant and Safe Places;
- ~92% for Coming Home;
- ~90% for Toora's Women's Contract properties; and
- ~93% for Toora-owned properties.

Housing availability continued to affect movement through Toora's accommodation services. Limited exit pathways and the availability of suitable affordable and social housing meant some women remained in transitional accommodation for longer periods. The Women's Homelessness year-end reporting recorded 108 of 159 closed clients exiting to stable accommodation, while continuing housing constraints were identified as affecting outcomes.

Toora continued to work closely with ACT Housing to improve the suitability of its housing portfolio. During FY26, this included planning to replace two (2) larger six-and eight (6 and 8) bedroom properties with five (5) smaller three (3) bedroom properties better suited to service needs.

Toora also continued to progress pathways for Head Tenant clients, supporting women who were ready to move towards greater housing independence.

Safe, well-managed properties

Property governance and asset management continued to be strengthened during FY26. Toora's Property team oversees tenancy management across the portfolio, working alongside case managers to support appropriate accommodation, tenancy obligations, maintenance and repairs, property documentation and financial management.

A deliberate investment in executive property visits further enhanced oversight of the housing portfolio, providing a direct mechanism for quality control, client engagement and service improvement. These visits enabled firsthand insights into tenant experiences, informed property planning and investment decisions, and reinforced Toora's commitment to maintaining safe, high-quality housing environments that support stability, wellbeing and recovery.

Property inspections in Q4FY26 covered thirty-three (33) standalone and twelve (12) shared properties. Client feedback collected during the quarter found that, of thirty-six (36) clients surveyed:

- ~92% reported feeling safe in their property;
- ~81% rated Toora's Property Team support as good or very good;
- ~83% reported being satisfied or highly satisfied with Toora overall.

This work was supported by Toora's Property services manual and established property and tenancy systems, required under the National Regulatory System for Community Housing ('NRSCH') reporting arrangements.

Taken together, these investments in new housing, property management, tenancy support and stronger asset oversight help ensure that Toora's properties are more than accommodation. They provide the physical foundation from which women and children can build safety, stability and greater independence.

EMPLOYMENT AND EDUCATION

Throughout FY26, Toora continued to support women to engage with employment, education, training and skills-development opportunities as part of their broader recovery and wellbeing journey.

Employment and education goals were incorporated into case planning, with women supported to explore career pathways, access training, build work-readiness skills and work towards greater financial independence.

Across Toora's homelessness and housing programs, staff worked alongside women to identify barriers to employment and pursue education, training and skill-development opportunities.

Support included employment readiness, referrals to training providers, assistance to engage in education, and practical support to help women sustain participation in work and learning. These supports were delivered alongside housing, counselling and case management, recognising the importance of stable housing and wellbeing in supporting economic participation.

Employment outcomes improved during the year

In FY25 twenty-three (23) women (~19%) were employed at the end of their support period, increasing to twenty-eight (28) women (~31%) in FY26.

Targeted employment assistance was provided to women experiencing homelessness, DFV, mental health challenges and other complex barriers, with eight (8) women receiving employment support in H1FY26 and fifteen (15) women supported in FY26.

The **Jo Connop Education and Employment Scholarship** continued to create practical pathways to education and economic participation. During FY26, nine (9) scholarships were approved or proposed for approval, with approximately ~$9K committed towards women's education and employment goals.

Support included vocational training, employment readiness, driving lessons, business establishment costs and industry-specific training.

Toora also continued its partnership with **Bond Hair Religion** through the **Women's Empowerment Project**, providing women with access to paid work experience, workplace skill development and professional references to support future employment opportunities.

Women in Toora's Ascend program were supported to strengthen the skills and confidence needed to sustain long-term housing and financial independence. Case coordinators worked alongside women to navigate employment opportunities, strengthen tenancy readiness and increase independence as they prepared to transition towards sustainable housing outcomes.

For many women experiencing combinations of homelessness, FDV, justice involvement, mental health challenges and other complex barriers, the pathway to employment or education is not straightforward. Toora continued to prioritise flexible, individualised pathways that enabled women to build confidence, develop skills and work towards meaningful employment and education goals at a pace that reflected their circumstances and aspirations.



EXCELLENCE IN PRACTICE

At Toora, excellence in practice means ensuring every woman, child and family receives safe, high-quality, trauma-informed support grounded in evidence and delivered with compassion. Throughout FY26, we strengthened our clinical governance framework, reinforcing accountability, quality assurance and continuous improvement across all service areas.

Our approach is underpinned by trauma-informed practice, cultural safety, child-inclusive practice, risk-informed decision making, strengths-based approaches and reflective practice. These frameworks support consistent service delivery while recognising the diverse experiences, strengths and goals of the women and families we support.

A key milestone was establishing the Practitioner Hub, bringing together the Senior Practitioner, Child and Family Practitioner and *Bullandyimma Yurwangdyimma* Practitioner roles. The Hub provides practice leadership, case consultation, reflective practice, workforce development and quality assurance, strengthening practice consistency, supporting staff working with complex presentations and enhancing outcomes for women, children and families.

As at June 2026, more than 200 children and young people had been connected to Toora's services. Recognising children as individuals with their own experiences, strengths and support needs—not simply accompanying a parent—Toora committed to a significant strategic shift during FY26. The Children as Clients Project and addition of Priority 6 commit Toora to ensuring every child is safe, seen, heard and supported, with needs recognised as distinct from those of their parent or caregiver. This work will guide future service design, practice frameworks, governance structures and workforce capability.

Quality and safeguarding are monitored through case file audits, practice reviews, supervision, risk management, incident reviews, staff training, policy and procedure reviews, and continuous improvement initiatives. Findings identify emerging themes, strengthen organisational learning and embed practice improvements, ensuring services remain responsive, accountable and aligned with best practice standards.

Throughout FY26, we also strengthened data collection and outcome monitoring, using evidence to understand our impact, inform service design and delivery, and identify improvements in the safe, effective and person-centred support we provide.

Clinical governance and quality assurance

During 2025-26, Toora continued to strengthen its clinical governance systems in response to opportunities identified through the 2024/25 QIC and NRSCH accreditation and compliance processes. While all standards were met, improvement activities have focused on enhancing practice capability, strengthening child-safe and child-inclusive approaches, embedding the Client Engagement Framework, improving the use of quality and risk information in everyday practice, and further integrating quality improvement into service delivery and decision-making. These activities reflect Toora's commitment to continuous improvement and ensuring that governance systems remain responsive to the changing needs of clients, staff and stakeholders.

A significant area of focus during the year was strengthening Toora's child-safe systems and practices. Following an internal gap analysis against the ACT Child Safe Standards, Toora commenced a program of work to further embed child-safe governance, policy, practice and organisational culture. Progress against this initiative has been regularly reported to the Board, reflecting the organisation's commitment to safeguarding and continuous improvement.

A key focus this year has been further embedding Toora's Integrated Service Delivery approach. Recognising that women's experiences often intersect across alcohol and other drugs, family violence, homelessness, housing, parenting and wellbeing, Toora continues to strengthen collaboration across programs to provide coordinated, holistic support. Integrated service delivery enables practitioners to work together around the goals and strengths of women and their families, reducing the need to navigate multiple services and improving continuity of support. This approach promotes shared responsibility, better outcomes and a more responsive service experience for the women, children and families who engage with Toora.

Together, these systems and approaches help ensure that services remain safe, consistent, connected and focused on achieving positive outcomes for the people we support.

Toora's practitioner hub

In FY26 Toora established its Practitioner Hub to strengthen practice leadership, workforce capability and service quality across Toora.

Bringing together the Senior Practitioner, Child and Family Practitioner, and *Bullandyimma Yurwangdyimma* Practitioner roles, the Hub provides specialist guidance, reflective practice, case review support and capability development for staff.

Through a strong focus on cultural safety, trauma-informed practice and continuous improvement, the Hub helps ensure women, children and families receive safe, consistent and high-quality support across all Toora services.

Senior Practitioner

The role supports staff to respond confidently to complex presentations, promotes reflective and accountable practice, and drives continuous improvement across service delivery.

Throughout 2025–26, Toora continued to embed structured mechanisms for practice oversight, coordinated care and continuous quality improvement. Monthly Declared Care Team meetings support the review of approximately 15–20 clients at each meeting, providing a regular opportunity to coordinate responses and maintain oversight where clients and families are experiencing increased complexity. Additional care team meetings are convened where more intensive review and monitoring of agreed actions is required.

This is complemented by comprehensive quarterly file audits covering all clients within a current period of care across Toora services. Depending on client numbers, audits may encompass more than 150 women and children each quarter and examine practice across both case management and clinical service delivery. Importantly, the audit scope extends to children and families directly connected with Toora services, supporting a whole-of-family approach to practice quality, accountability and service improvement.

By strengthening workforce capability and embedding consistent, evidence-informed approaches, the Senior Practitioner has played a key role in improving practice quality, reducing risk and ensuring women and families receive safe, effective and person-centered support.

Child and Family Practitioner

In recognition of the 268 children connected to Toora's services, the impact of trauma on child and family wellbeing, and the growing need for specialist support in responding to child safety and CYF matters, Toora established the Child and Family Practitioner role to strengthen child-inclusive practice, enhance staff capability, and improve outcomes for children and families.

The following snapshot demonstrates the breadth of support provided and Toora's growing investment in child focused practice:

- 211 children accessed Women's Homelessness services
- 24 children supported through the Ascend Program
- 11 children supported through Housing Australia
- 10 children supported through the Head Tenant Program
- 9 children supported through Residential AOD services
- 8 children supported through the Coming Home Program
- 6 children accessed specialist Clinical Services
- 54 First Nations children connected to Toora's services
- 9 children accommodated through our Safe Places program.

Through specialist practice leadership, case consultation, reflective practice and workforce development, the role has supported staff to identify risks earlier, engage more effectively with children and families, and embed child-focused approaches across service delivery.

Bullandyimma Yurwangdyimma Practitioner

A key priority in FY26 was for Toora to recruit a First Nations Senior Practitioner ('FNSP') to provide support and guidance on First Nations governance and policies through the *Bullandyimma Yurwangdyimma* Program. The role of the FNSP being to develop and implement cultural training programs to support frontline staff members engaging with First Nations families, children and communities. Toora was successful in recruiting a First Nations woman for this role in April 2026.

Since commencing in the role, the FNSP has engaged and developed strong partnerships with several community-based organisations in the ACT and surrounding areas.

The *Bullandyimma Yurwangdyimma* program (Many Strong Women) program delivers specialist cultural and practice support to Toora case managers working with First Nations women and their children.

The program does not provide direct case management to clients but strengthens service quality through file audits, practice advice, and capability building, ensuring services are culturally safe, trauma informed, and responsive to the needs of First Nations families.

Practitioners are supported to identify and respond to risks relating to co-occurring presentations in areas such as homelessness, AOD dependency, mental health and justice connection.

The new community-based partnerships continue to focus on Toora's strategic planning on being an inclusive and diverse organisation that is a provider of choice for marginalised feminine identifying people and their families, with a strong focus on First Nations clients.

Toora's RAP further details action with respect to our commitment to reconciliation and embedded cultural maturity.

Continuous improvement and learning

Toora is committed to fostering a culture of learning, reflection and continuous improvement. Throughout FY26, staff participated in professional development, reflective practice sessions, case reviews and quality improvement initiatives designed to strengthen service delivery and improve client outcomes.

Information gathered through audits, data monitoring, client feedback, incident reviews and practice discussions is used to identify opportunities for improvement and inform organisational decision-making.

This commitment to learning enables us to adapt to emerging needs, strengthen service quality and ensure our practices continue to reflect the latest evidence and best practice standards.

By investing in workforce capability and organisational learning, Toora continues to build a strong foundation for safe, effective and impactful services.

Evaluation and benchmarking

Throughout FY26, Toora has invested in evaluation, research and benchmarking to strengthen service quality and ensure our programs continue to reflect contemporary evidence and good practice.

This work included independent evaluation of individual programs, benchmarking of Toora's integrated service continuum against national and international best practice, review of organisational outcome measurement, and development and testing of evidence-informed approaches to service delivery.

This investment directly supports Toora's strategic focus on high-quality, gender-specialist services that are holistic, evidence-based and outcome-focused.

Benchmarking our service continuum

Toora engaged strategy and human-centred design consultancy TANK Pty Ltd ('TANK') to research national and international good practice service models and continuums similar to Toora's operating environment, and independently benchmark its integrated service continuum. The purpose was to evidence the value of the continuum and explore expansion options to enhance client outcomes, including the integration of transgender services, partnerships with First Nations organisations and delivery of internal First Nations programs as an organisation that is not Aboriginal Community Controlled ('ACCO').

The independent review assessed Toora against thirty (30) service delivery criteria across ten (10) service domains, examining areas including integrated and continuous care, gender-specialist and trauma-informed practice, cultural safety, inclusion, clinical governance, outcome measurement, partnerships and innovation.

The benchmarking identified key strengths in Toora's One Intake/No Wrong Door model, integration of housing, AOD counselling and DFV services, partnerships with First Nations and LGBTQIA+ organisations, and commitment to feminist and trauma-informed practice.

The review also identified opportunities for Toora to strengthen lived experience governance and co-design, First Nations' cultural integrity, inclusion measurement and organisational outcome measurement.

Building on the benchmarking, TANK also reviewed Toora's impact metrics and outcomes framework. TANK's recommendations focused on:

- strengthening how Toora measures agency, safety and recovery;
- cultural safety;
- crisis stabilisation and family stability;
- housing stability and medium-term wellbeing; and

- trust, visibility and presence.

The review recommended combining quantitative measurement with lived-experience narratives and strengthening intersectional outcome measurement.

Coming Home cultural evaluation

During FY26, Toora commissioned an independent cultural evaluation of its Coming Home Program, undertaken by Dhurrag Counselling ('Dhurrag').

The evaluation included consultation with Aboriginal and Torres Strait Islander women participating in the program, Aboriginal Community Controlled Organisations ('ACCOs'), external stakeholders and Toora staff, focused on examining program strengths, cultural safety and opportunities for improvement.

The evaluation identified opportunities for Toora to strengthen its partnerships with ACCOs and improve its Aboriginal-led practice, cultural planning, outcome monitoring, and the incorporation of Aboriginal and Torres Strait Islander social and emotional wellbeing and healing into its program design and delivery.

Toora developed an implementation plan in response to Dhurrag's recommendations, providing a framework for staged service improvement and strengthening cultural safety for Aboriginal and Torres Strait Islander women leaving custody.

Strengthening practice

Toora engaged specialist AOD consultancy, 360Edge Consulting ('360Edge'), to strengthen evidence-informed practice through an Integrated Case Management Pilot and comprehensive redevelopment of its AOD Model of Care and Day Program.

The Pilot tested four (4) psychoeducational modules, Sleep, Motivation to Change, Harm Reduction and AOD Effects, across FDV and Homelessness, AOD and Clinical Services. Ten (10) staff participated, recording eighty-three (83) client-module sessions in individual and group settings. Staff feedback indicated 73% believed the modules could improve client outcomes and 89% felt confident delivering them. Findings continue to inform integrated case management resources, workforce capability and client engagement.

The broader redevelopment combined evidence review, analysis of practice frameworks, staff consultation and examination of national and international gender responsive treatment models. It delivered a redesigned AOD Practice Framework, clinically integrated Model of Care and Day Program comprising 12 evidence informed AOD psychoeducation modules and 4 Family DVHS modules. This strengthened practice consistency, integrated care planning and coordinated, trauma informed treatment across services. The review also recognised Toora's integrated case management approach as an innovative and emerging model of holistic, person-centred care responding to women's complex, interconnected needs.

Throughout FY26, Toora also enhanced and embedded CSNet through workflow and form development, reporting improvements, outcome measurement, data quality reviews and refined client recording practices. Significant progress strengthened reporting and data capability, with further staff training and system optimisation planned to support consistent use across services.

Together, these investments strengthened Toora's evidence base and identified improvements in cultural safety, inclusion, integrated practice, outcome measurement and organisational learning. Evaluation and benchmarking remain practical tools to test our approach, identify gaps and strengthen service quality and responsiveness.

DIVERSITY AND INCLUSION

In FY26 Toora's Diversity and Inclusion Management Committee ('D&I Committee') focused on strengthening Toora's strategic commitment to diversity, inclusion and cultural safety through the implementation and development of key organisational action plans.

Priority areas included:

- ongoing delivery of Toora's Innovate RAP;
- launch of Toora's Disability Inclusion Action Plan ('DIAP');
- development of a Cultural Diversity Action Plan ('CDAP'); and
- commencing consultation and planning for the development of a Gender Diversity Action Plan ('GDAP').

The D&I Committee also established a formal governance framework and four internal Management (4) sub-committees to support more focused engagement across key diversity.

Externally in FY26, Toora:

- strengthened its connections with the community through participating in external events, including the A Gender Agenda ('AGA') Trivia Night, and a range of LGBTQIA+ community awareness and celebration days aligned with diversity, inclusion and reconciliation priorities.

Internally in FY26, Toora:

- promoted diversity and inclusion activity internally during internal meetings, events and activities to bring together staff and external subject matter experts to support organisational learning and action planning.
- finalised its DIAP, establishing a clearer roadmap for improving accessibility, strengthening inclusive practice and ensuring disability inclusion is embedded across organisational systems, workforce development and service delivery.
- progressed work on its CDAP, with planning focused on strengthening engagement with culturally and linguistically diverse ('CALD') communities, improving organisational capability and supporting more inclusive and responsive services for clients and staff from diverse cultural backgrounds.
- commenced consultation and early planning for its GDAP, supporting Toora to take a more structured approach to LGBTQIA+ inclusion, gender diversity and affirming practice.

Toora's D&I activity in FY26 has strengthened inclusion by increasing awareness, capability and accountability across Toora. Through the delivery of the RAP and DIAP, development of new action plans and engagement with community organisations and events, Toora has continued to build a workplace culture that values cultural safety, accessibility, reconciliation and diversity. The inclusion of additional diversity-focused training modules within staff orientation ensures that new employees begin their Toora journey with a shared understanding of inclusive practice, helping to create consistent and respectful experiences for colleagues and clients alike.

By increasing awareness and understanding of diverse experiences and identities, improving accessibility, strengthening cultural safety and fostering LGBTQIA+, disability and multicultural inclusion, Toora is better positioned to ensure people feel respected, understood and supported when accessing our services.

Toora's Innovate RAP concluded in June 2026, marking the completion of the current RAP cycle and providing an important opportunity to reflect on progress, evidence outcomes and prepare for the next phase of reconciliation work.

Throughout FY26, the D&I Committee continued to support delivery against RAP commitments by strengthening cultural safety, maintaining reconciliation as a standing organisational priority, promoting participation in reconciliation activities, and supporting reporting and evidence gathering for Toora's RAP progress.



A message from Aunty Serena Williams

As a Ngunnawal Elder, I recognised the need for change. I was inspired by Toora's meaningful leadership and saw an opportunity to support lasting change for Aboriginal women and their children.

My relationship with Toora is not only professional, it's personal.

Through many years in the community sector, I have seen the complex challenges our women face, including domestic and family violence, homelessness, and drug and alcohol issues.

My role at Toora is to help strengthen culturally appropriate responses, build greater understanding and relationships, and improve outcomes for Aboriginal women and children in need of support.

Toora plays a large role in the lives of the women that it supports within the ACT community as a Provider of Choice. It currently supporting 145 Aboriginal clients, representing ~32% of its overall client base. Toora's work has a meaningful impact on the lives of women, children and families, particularly during times of crisis, by providing a safe place and culturally appropriate support.

Support is provided in various ways and can include safe housing, AOD rehabilitation support, clinical counselling and intensive case management, with coordinated communication across Toora's services based on the individual client's needs. Together, these supports help women move away from cycles of domestic and family violence and drug and alcohol issues in a cultural safe and supported way.

ACT Women and their children need Toora as Toora is currently the only provider of DFV, Homelessness and AOD inclusive services in the ACT. Many Aboriginal women also come from different nations around Australia to escape DFV and need a place to feel culturally safe and guided with sustained relationships with the ACCOs.

Cultural change is not easy. It takes vision and genuine investment from leadership to increase awareness of the importance of listening, learning and working alongside clients with lived experience to understand their cultural experience. Toora has demonstrated ongoing respectful relationships with ACCOs and community and is supported by Ngunnawal Elders.

I have observed the positive impact that Toora's Cultural Plan has had on improving understanding and relationship-building and the confidence that it brings to the leadership for our Aboriginal Colleagues. Toora's genuine investment in our RAP and *Bullandyimma Yurwangdyimma* gives me hope to achieve lasting change for Aboriginal women and their children.

I would like to leave these final reflections of what Toora means to me:

Bullandyimma Yurwangdyimma - Many Strong Women

Winanggaay – Look Listen and Learn

Yeddung Mura – Strong Pathways

Ngunnwalwari NgunnawalDhura - Ngunnawal Country

Yinjamarra Yimma – All respect

Toora's Cultural Plan supports practitioners to better understand and respond to each Aboriginal woman's cultural identity, connections, values and experiences. Developed in partnership with clients, the plan helps ensure services are culturally safe, respectful and responsive, while strengthening connection to culture, community, family and Country.





OUR COMMUNITY

Community connection, advocacy and events

Community connection remains at the heart of Toora's work.

Throughout FY26, we strengthened our presence across the ACT through advocacy, partnerships, community events, fundraising campaigns and sector collaboration. These activities provided opportunities to raise awareness of the issues facing women experiencing homelessness, DFV, AOD dependency, mental health challenges and social exclusion, while also building stronger connections with the people, organisations and communities that support our mission.

In FY26, Toora actively participated in community events, sector forums and collaborative initiatives that brought together service providers, government representatives, community leaders, supporters and people with lived experience. A particular highlight was our involvement in the ACT Community Sector NAIDOC Celebration, where Toora joined the organising committee to help deliver a community-led event celebrating Aboriginal and Torres Strait Islander cultures, achievement and leadership. This reflected our ongoing commitment to reconciliation, cultural safety and strengthening relationships with First Nations communities.

We continued to deepen our relationships with community organisations, philanthropic partners, corporate supporters and government stakeholders, recognising that meaningful change is achieved through collaboration. Throughout FY26, Toora worked alongside organisations across the housing, health, justice, family support and community sectors, creating opportunities for shared advocacy, improved referral pathways and more coordinated support for women and families.

FY26 also marked significant growth in community fundraising and engagement activity. The 2026 Canberra Day Appeal exceeded its fundraising target while increasing community awareness and digital engagement. Toora progressed partnerships with corporate and community supporters, expanded its fundraising capability, and worked to establish new opportunities for workplace giving, philanthropy, sponsorship and community-led fundraising initiatives. Planning also commenced to grow our signature Preloved



OUR COMMUNITY

Fashion Fair event and strengthen strategic partnerships that support both awareness and financial sustainability.

New and emerging partnerships played an important role throughout the year. Toora continued to build relationships with organisations including community foundations, philanthropic funders, local businesses, sporting organisations and sector networks. Opportunities developed through partnerships such as Hands Across Canberra, the Canberra Capitals and a range of corporate and community supporters helped extend our reach, amplify our message and create new pathways for community engagement.

We are grateful to every organisation, supporter, volunteer, ambassador, donor and partner who stood beside us during FY26. Together, these relationships help create a stronger, safer and more connected community for women, children and families across the ACT.

FY26 Community highlights

- 2026 Canberra Day Appeal campaign
- ACT Community Sector NAIDOC Celebration
- Community fundraising and awareness initiatives
- Growth of corporate and philanthropic partnerships
- Collaboration with government, sector and community organisations
- Expansion of stakeholder engagement, advocacy and partnership activities across the ACT community.



Ambassador Profile: Emily-Rose Srbinovska

I first connected with Toora in 2025 through my role as the chair of the ACT Insurance Ball, a community event held annually to support a local charity whilst connecting with colleagues and peers in the insurance industry. Learning more about Toora's purpose and meeting the people behind its work made a lasting impression on me.

I am motivated to support Toora as an ambassador as Toora doesn't just respond to crisis, it helps women rebuild their lives with dignity, stability and hope. I wanted to use my network and platform to help create greater awareness and support for that mission.

Toora has genuine impact. Every conversation, every story and every outcome reminds me that the work Toora does changes lives in meaningful and lasting ways. In addition to this, the people behind Toora truly care and I love helping people that want to make a difference.

Toora's work matters as safe housing, support and stability create the foundation for people to rebuild their lives. Without that foundation, it's much harder to create lasting change. Behind every service delivered is a person who is listened to, supported and empowered to move forward. The ripple effect extends beyond individuals to children, families and the broader community, creating stronger futures for generations to come.

When considering Toora's FY26 performance, I'd encourage readers to remember that behind every statistic is a person whose life has been changed because someone chose to care. Supporting Toora means becoming part of that story.

Emily-Rose Srbinovska, Toora Ambassador

COMMUNITY PARTNERS

The following partners contribute to extending our recreational service offerings to clients. While accessing Toora's services, women are provided connection to other community activities to build on their lifestyle skills.

- Accenture
- ACT Community Sector NAIDOC Celebration Committee
- ACT Corrective Services
- A Gender Agenda
- ACT Government Return to Work Program
- ACT Government Health
- ACT Housing
- ACT Housing sector forums
- AEI Insurance Broking Group / ACT Insurance Ball Committee
- Alcoholics Anonymous ('AA')
- AMC Offender Reintegration Network
- Anglicare NSW/ACT
- ATODA Forums including Workers group, Executive Committee, Nicotine Replacement Therapy
- Austbrokers Canberra
- Australian Childhood Foundation
- Barnardos
- Bond Hair Religion
- Bungendore Engineering
- Canberra Alliance for Harm Minimisation and Advocacy ('CAHMA')
- Canberra Capitals
- Canberra Domestic Violence Crisis Service
- Canberra Foundations Collaborative
- Canberra Labor Club
- Canberra Rape Crisis Centre ('CRCC')
- Canberra Southern Cross Club
- Canberra Withdrawal Unit
- Capital Health Network
- Communities@Work
- Community Housing Canberra
- Community Recovery Services ('CRvS')
- Coolamon Consulting
- Certified Health Informatician Australasia ('CHIA') networking partners
- CRE Electrical and Data

COMMUNITY PARTNERS

- Curves Weston
- Directions Health Services Limited ('Directions Health')
- Embrace Disability Group
- EY Canberra
- First Canberra
- For When
- Fox Traffic
- Hands Across Canberra
- Horizon Church
- Hospitals and Institutions
- Jamison Travel and Cruise
- Johannesssen Legal
- Karralika Programs
- Mental Health Alliance Forums
- Migrant and Refugee Settlement Services ('MARSS')
- McInnes Wilson Lawyers
- Meridian
- Narcotics Anonymous ('NA')
- NDIS service providers
- OzHarvest
- Pandora's at O'Connor
- Peter Funnell Entertainment
- Quest Solutions Training
- Reclink Australia - weekly exercise groups
- Relationships Australia Canberra Region ('RACR')
- ROJI Hair Salon
- Roundabout Canberra
- SMART Recovery
- Soroptimists
- Sparke Helmore Lawyers
- St Vincent de Paul Society ('Vinnies')
- SupportLink
- TANK Research, Strategy and Human-Centred Design Consultancy
- The Effortless Clinic
- The Salvation Army
- The Smith Family
- The Snow Foundation
- Toshiba

COMMUNITY PARTNERS

- University of Wollongong
- Volunteering ACT
- Winnunga Nimmityjah Aboriginal Health and Community Services
- Woden Community Service
- WomenSpeak
- Yerrabi Yurwang Child and Family Aboriginal Corporation
- YWCA Canberra
- Zonta Canberra
- 360Edge Consulting.









SECTOR COLLABORATION AND SYSTEM LEADERSHIP

Throughout FY26, Toora participated in sector networks, working groups, consultations and reform processes to strengthen coordinated care and referral pathways across community, health and human services.

Through Parentline, Toora contributed to the ACT Suicide Collaborative, including resources for people experiencing or supporting someone through suicidal crisis, the Youth Alliance, the ACT & Region Suicide Prevention Community Collaborative workshop, youth trauma service consultation and a Families ACT Joint Case Review.

Across homelessness, housing, DFV and reintegration, Toora participated in AOD and Mental Health Alliance forums, ACT Housing forums, AMC Offender Reintegration meetings and CHIA networking meetings. ATODA-supported nicotine replacement therapy and partnerships providing harm reduction activities, groups and practical supports complemented its AOD services.

Toora contributed to the Feminist Perspectives on the Budget Roundtable, the ACT Domestic, Family and Sexual Violence Strategy 2026–2036 Listening Report Validation Workshop and consultation on the ACT Risk Assessment and Management Framework.

CYF consultation and commissioning included governance and working groups and consortium planning with RACR, Australian Childhood Foundation and other child and family organisations. Toora contributed expertise in DFV, gendered practice, psychoeducation and facilitated conversations with families. Its developing relationship with CRS included a joint grant proposal and staff information session to strengthen connections between frontline teams.

Partnerships with Winnunga, ACT Corrections and the AMC informed culturally responsive service delivery, while relationships with AGA and Meridian supported inclusive practice and workforce capability.

These collaborations connected specialist expertise across service systems, improving communication, contributing to reform and supporting more connected responses for women and families.



GLOSSARY OF TERMS

We appreciate that not all the terms used in this report may be familiar. For this reason, any abbreviations used in this report have been summarised below.

We appreciate you taking the time to read all about the important work that we do and thank you for your support.

Abbreviation	Term
360Edge	360Edge Consulting
AA	Alcoholics Anonymous
ACCO	Aboriginal Community Controlled Organisation
AGA	A Gender Agenda Inc.
AOD	Alcohol and Other Drugs
AGM	Annual General Meeting
AMC	Alexander Maconochie Centre
ASCEND	ASCEND Rental Subsidy Scheme
ATODA	Alcohol, Tobacco and Other Drug Association ACT
Barnardos	Barnardos Australia
CAHMA	Canberra Alliance for Harm Minimisation & Advocacy
CAHMS	Child and Adolescent Mental Health Services
CALD	Culturally and linguistically diverse
CDAP	Cultural Diversity Action Plan
CHIA	Community Housing Industry Australia
COS-P	Circles of Security
CRCC	Canberra Rape Crisis Centre
CRvS	Community Recovery Services
CRS	Conflict Resolution Service Inc.
CSD	Community Services Directorate

GLOSSARY OF TERMS

Abbreviation	Term
CYF	Child, Youth and Families service in the ACT
DBT	Dialectical Behaviour Therapy
D&I	Diversity and Inclusion
D&I Committee	Toora Management Diversity and Inclusion Committee
DFSV Strategy	ACT Domestic, Family and Sexual Violence Strategy 2026-2036[K
DFV	Domestic and family violence
Dhurrag	Dhurrag Counselling
Directions Health	Directions Health Services Limited
DIAP	Disability Inclusion Action Plan
DV	Domestic violence
DVCS	Domestic Violence Crisis Service
EMDR	Eye movement desensitisation and reprocessing
EOFY26	End of financial year 2026 / 30 June 2026
EVP	Escaping Violence Payment[K
FNSP	First Nations Senior Practitioner
FY26	Financial year 2025-2026 ended 30 June 2026
GDAP	Gender Diversity Action Plan
IFS	Internal family systems
Karralika	Karralika Programs Inc.
LGBTQIA+	Lesbian, Gay, Bisexual, Transgender, Queer or Questioning, Intersex, Asexual, and the "+" represents additional identities not explicitly listed, such as non-binary, pansexual, and other gender or sexual identities.
MARSS	MARSS Australia Inc.
Meridian	Meridian Inc.
NAIDOC	National Aboriginal and Islanders Day of Observance Committee
NA	Narcotics Anonymous
NDIS	National Disability Insurance Scheme

GLOSSARY OF TERMS

Abbreviation	Term
NHIF CTH	National Housing Infrastructure Fund Crisis and Transitional Housing
NDIS	National Disability Insurance Scheme
NRSCH	National Regulatory System for Community Housing
PCT	Person-centred therapy
PWI	Personal Wellbeing Index
RACR	Relationships Australia Canberra & Region
RAP	Reconciliation Action Plan
TANK	Tank Pty Ltd
TDVHS	Toora Domestic Violence and Homelessness Service
Toora	Toora Women
Vinnies	St Vincents de Paul Society Housing Australia and St Vincents de Paul Society Canberra Limited
Winnunga	Winnunga Nimmityjah Aboriginal Health and Community Services
Yerrabi Yurwang	Yerrabi Yurwang Child & Family Aboriginal Corporation
YWCA Canberra	Young Women's Christian Association of Australia

FINANCIAL STATEMENTS

Toora Women Incorporated

ABN: 11 099 754 393

Financial Statements

For the Year Ended 30 June 2026

Toora Women Incorporated

ABN: 11 099 754 393

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Toora Women Incorporated

ABN: 11 099 754 393

Committee Report

30 June 2026

In accordance with the Associations Incorporation Act 1991 (ACT), the Members of the Committee submit the financial statements of Toora Women Incorporated ("Toora") for the year ended 30 June 2026.

Committee Members

The name of each Committee member of Toora during the year ended 30 June 2026 or, if different, at the date of this report, is as follows:

Name	Role	Resigned
Robyn Bicket	Chair from November 2024	
Sarah Elphick	Committee Member (Deputy Chair from November 2025)	
Cathi Moore	Committee Member	
Janelle Rowswell	Committee Member	
Annie Ryan	Committee Member (Secretary)	
Nicole Quince	Committee Member	
Yantra Dowie	Appointed in November 2025 Committee Member	
Kimberley Burnett	Appointed in November 2025 Committee Member	
Julija Deleva	Appointed in March 2026 Casual Committee Member	
Kellie Friend	CEO (*Ex Officio*)	
Danielle Young	Committee Member	August 2025
Aletana Ajulo	Committee Member	November 2025
Rachel Saffron	Deputy Chair	November 2025

Principal Activities

The principal activity of Toora during the year ended 30 June 2026 was:

- Residential and outreach Domestic and Family Violence Services
- Residential and outreach Homelessness Services
- Residential, outreach and day program Alcohol and Other Drug Services
- Counselling services

Operating Result

The result of Toora for the year ended 30 June 2026 was a surplus of $3,985,823 (2025: $150,933). The current year surplus includes a capital grant recognised of $3,850,000 related to the purchase of a premises.

Significant Changes in State of Affairs

No significant change in the state of affairs of Toora occurred during the financial year.

Incorporation

Toora Women Incorporated is an association incorporated under the ACT Associations Incorporation Act. Toora is domiciled in Australia and its principal place of business and registered office address is Weston Community Hub, Hilder Street, Weston Creek ACT.

Toora Women Incorporated

ABN: 11 099 754 393

Committee Report

30 June 2026

Events after the Reporting Date

No matter or circumstance has arisen since the end of the financial year to the date of this report that has significantly affected or may significantly affect:

a) The operations of Toora;

b) The results of those operations; or

c) The state of affairs of Toora in subsequent financial years.

Signed in Canberra on 2026 in accordance with a resolution of the Members of the Committee:

Annie Ryan (Oct 22, 2026 19:59:09 GMT+11)

Committee Member

Julia Deleva (Oct 22, 2026 17:48:22 GMT+11)

Committee Member

Nexia Canberra
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Auditor's Independence Declaration
Under Subdivision 60 - 40 of the Australian Charities and Not-for-profits Commission Act 2012 to the Committee of Toora Women Incorporated

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2026 there have been no contraventions of the auditor independence requirements as set out in any applicable code of professional conduct in relation to the audit.





Nexia Duesburys (Audit)
Canberra, 22 October 2026

Garry Murphy
Partner

Advisory. Tax. Audit.

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Toora Women Incorporated

ABN: 11 099 754 393

Statement of Profit or Loss and Other Comprehensive Income
For the Year Ended 30 June 2026

	Note	2026 $	2025 $
Revenue			
Revenue from contracts with customers	2	**5,782,317**	3,841,842
Other income	2	**6,517,814**	3,229,513
		12,300,131	7,071,355
Expenses			
Administration		**724,506**	803,194
Amortisation on leased assets		**45,339**	-
Bad debt expense		**47,134**	23,230
Client support		**52,435**	63,530
Contractors		**74,265**	159,476
Depreciation		**78,258**	32,126
Employee expenses		**4,647,411**	4,046,174
Finance costs		**12,280**	-
Insurance		**251,954**	201,351
Property expenses		**1,349,249**	1,079,884
Program development		**297,238**	7,229
Rental subsidies		**216,504**	70,950
Superannuation		**517,735**	433,278
		8,314,308	6,920,422
Surplus before income tax		**3,985,823**	150,933
Income tax expense	1(a)	**-**	-
Surplus for the year		**3,985,823**	150,933
Total comprehensive income for the year		**3,985,823**	150,933

The current year surplus includes a capital grant recognised of $3,850,000 related to the purchase of a premises.

The accompanying notes form part of these financial statements.

Toora Women Incorporated

ABN: 11 099 754 393

Statement of Financial Position

As At 30 June 2026

	Note	2026 $	2025 $
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	3	**2,980,299**	3,102,375
Financial assets	4	**521,500**	500,000
Trade and other receivables	5	**103,513**	61,412
Other assets	6	**173,286**	46,110
TOTAL CURRENT ASSETS		**3,778,598**	3,709,897
NON-CURRENT ASSETS			
Property, plant and equipment	7	**5,236,437**	1,400,367
Right-of-use assets	9	**239,375**	-
TOTAL NON-CURRENT ASSETS		**5,475,812**	1,400,367
TOTAL ASSETS		**9,254,410**	5,110,264
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	8	**453,292**	483,041
Lease liabilities	9	**51,872**	-
Employee benefits	10	**322,320**	212,691
Other liabilities	11	**1,187,076**	1,362,525
TOTAL CURRENT LIABILITIES		**2,014,560**	2,058,257
NON-CURRENT LIABILITIES			
Lease liabilities	9	**191,913**	-
Employee benefits	10	**65,485**	55,378
TOTAL NON-CURRENT LIABILITIES		**257,398**	55,378
TOTAL LIABILITIES		**2,271,958**	2,113,635
NET ASSETS		**6,982,452**	2,996,629
EQUITY			
Reserves		**500,000**	-
Retained surplus		**6,482,452**	2,996,629
TOTAL EQUITY		**6,982,452**	2,996,629

The accompanying notes form part of these financial statements.

Toora Women Incorporated

ABN: 11 099 754 393

Statement of Changes in Equity
For the Year Ended 30 June 2026

2026

	Retained Surplus	General Reserve *	Total
	$	$	$
Balance at 1 July 2025	**2,996,629**	**-**	**2,996,629**
Net surplus for the year	**3,985,823**	**-**	**3,985,823**
Transfers from retained surplus to general reserve	**(500,000)**	**500,000**	**-**
Balance at 30 June 2026	**6,482,452**	**500,000**	**6,982,452**

2025

	Retained Surplus	General Reserve *	Total
	$	$	$
Balance at 1 July 2024	2,845,696	-	2,845,696
Net surplus for the year	150,933	-	150,933
Balance at 30 June 2025	2,996,629	-	2,996,629

* The general reserve relates to the Association's contribution for additional frontline service positions.

The accompanying notes form part of these financial statements.

Toora Women Incorporated

ABN: 11 099 754 393

Statement of Cash Flows
For the Year Ended 30 June 2026

	Note	2026 $	2025 $
CASH FLOWS FROM OPERATING ACTIVITIES:			
Receipts from grants, customers and others		**12,620,633**	8,229,767
Payments to suppliers and employees		**(8,896,089)**	(7,443,488)
Interest received		**56,170**	144,610
Interest on lease liabilities		**(12,280)**	-
Net cash provided by/(used in) operating activities		**3,768,434**	930,889
CASH FLOWS FROM INVESTING ACTIVITIES:			
Payments for property, plant and equipment		**(3,916,087)**	(378,868)
Proceeds from sale of property, plant and equipment		**88,006**	-
Proceeds from/ (Payments for) term deposits		**(21,500)**	1,150,000
Net cash provided by/(used in) investing activities		**(3,849,581)**	771,132
CASH FLOWS FROM FINANCING ACTIVITIES:			
Principal payments of lease liabilities		**(40,929)**	-
Net cash provided by/(used in) financing activities		**(40,929)**	-
Net increase/(decrease) in cash and cash equivalents held		**(122,076)**	1,702,021
Cash and cash equivalents at beginning of year		**3,102,375**	1,400,354
Cash and cash equivalents at end of financial year	3	**2,980,299**	3,102,375

The accompanying notes form part of these financial statements.

Notes to the Financial Statements
For the Year Ended 30 June 2026

The financial report covers Toora Women Incorporated (the Association) as an individual entity. The Association is a not-for-profit entity, registered and domiciled in Australia.

Basis of preparation

The financial statements are general purpose financial statements that have been prepared in accordance with the Australian Accounting Standards - Simplified Disclosures, Interpretations of the Australian Accounting Standards Board and the *Australian Charities and Not-for-profits Commission Act 2012.*

The functional and presentation currency of the Association is Australian dollars. The amounts presented in the financial statements have been rounded to the nearest dollar. The financial statements have been prepared on an accruals basis and are based on historical costs modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

A number of new or revised Australian Accounting Standards are effective for the first time in the current financial year. These standards have had no material impact on the Association.

The following is a summary of the material accounting policies adopted by the Association in the preparation of the financial statements. The accounting policies have been consistently applied, unless otherwise stated.

1 Material Accounting Policy Information

(a) Income tax

The Association is exempt from income tax under Division 50 of the Income Tax Assessment Act 1997.

(b) Property, plant and equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment.

Where a revaluation has been performed, any accumulated depreciation at the date of the revaluation is eliminated against the gross carrying amount of the asset and the net amount is restated to the revalued amount of the asset.

The carrying amount of property, plant and equipment is reviewed at the end of the reporting period to ensure it is not in excess of the recoverable amount from these assets. The recoverable amount is assessed on the basis of expected net cash flows that will be received from the assets' employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

An asset’s carrying amount is written down immediately to its recoverable amount if the asset’s carrying amount is greater than its estimated recoverable amount.

Subsequent costs are included in the asset’s carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Association and the cost of the item can be measured reliably. All other costs (e.g. repairs and maintenance) are charged to the statement of profit or loss and other comprehensive income during the financial period in which they are incurred.

Increases in the carrying amount arising on revaluation of assets are credited to a revaluation reserve and recognised in other comprehensive income. Decreases that offset previous increases of the same asset are charged against fair value reserves and recognised in other comprehensive income. All other decreases are charged to the profit or loss.

Notes to the Financial Statements
For the Year Ended 30 June 2026

1 Material Accounting Policy Information (continued)

(b) Property, plant and equipment (continued)

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at the end of the reporting period.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are included in the profit or loss. When revalued assets are sold, amounts included in the revaluation reserve relating to that asset are transferred to retained earnings.

Depreciation

The depreciable amount of all fixed assets including leased assets are depreciated on a straight-line basis over their estimated useful lives to the Association commencing from the time the asset is available for use.

The depreciation rates used for each class of depreciable asset are shown below:

Fixed asset class	Depreciation rate
Motor vehicles	14.29%
Buildings	2.50%

(c) Leases

At inception of a contract, the Association assesses whether a contract is, or contains, a lease. A contract is considered to contain a lease if it allows the Association the right to control the use of an identified asset over a period of time in return for consideration.

Where a contract or arrangement contains a lease, the Association recognises a right-of-use asset and a lease liability at the commencement date of the lease.

A right-of-use asset is initially measured at cost, which is the present value of future lease payments adjusted for any lease payments made at or before the commencement date, plus any make-good obligations and initial direct costs incurred. Lease assets are depreciated using the straight-line method over the shorter of their useful life and the lease term. Periodic adjustments are made for any re-measurements of the lease liabilities and for impairment losses.

Lease liabilities are initially measured at the present value of the future minimum lease payments, discounted using the Association's incremental borrowing rate if the rate implicit in the lease cannot be readily determined, and are subsequently measured at amortised cost using the effective interest rate. Minimum lease payments include fixed payments, amounts expected to be paid under a residual value guarantee, the exercise price of purchase options for which the Association is reasonably certain to exercise and incorporate the Association's expectations of lease extension options.

The lease liability is remeasured when there are changes in future lease payments arising from a change in rates, index or lease terms from exercising an extension or termination option. A corresponding adjustment is made to the carrying amount of the lease assets.

Short term leases (lease term of 12 months or less) and leases of low value assets ($10,000 or less) are recognised as incurred as an expense in the statement of profit or loss and other comprehensive income.

Notes to the Financial Statements
For the Year Ended 30 June 2026

1 Material Accounting Policy Information (continued)

(d) Financial instruments

Initial recognition and measurement

Financial assets and financial liabilities are recognised when the Association becomes a party to the contractual provisions to the instrument. For financial assets, this is the date that the Association commits itself to either the purchase or sale of the asset (i.e. trade date accounting is adopted).

Financial instruments (except for trade receivables) are initially measured at fair value plus transaction costs, except where the instrument is classified "at fair value through profit or loss", in which case transaction costs are expensed to profit or loss immediately. In most circumstances trade receivables are initially measured at the transaction price.

Classification and subsequent measurement

Financial instruments are subsequently measured at either fair value or amortised cost using the effective interest rate method. The subsequent measurement depends on the classification of the financial instrument as described below.

Fair value represents the amount for which an asset could be exchanged or a liability settled, between knowledgeable, willing parties in an arm's length transaction. Where available, quoted prices in an active market are used to determine fair value. In other circumstances, valuation techniques are adopted.

The effective interest method is used to allocate interest income or interest expense over the relevant period.

Financial assets

All recognised financial assets are subsequently measured in their entirety at either amortised cost or fair value, depending on the classification of the financial assets.

Financial assets that meet the following conditions are subsequently measured at amortised cost:

- the financial asset is held within a business model whose objective is to hold financial assets in order to collect contractual cash flows; and
- the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

Financial assets that meet the following conditions are subsequently measured at fair value through other comprehensive income (FVTOCI):

- the financial asset is held within a business model whose objective is achieved by both collecting contractual cash flows and selling the financial assets; and
- the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

By default, all other financial assets are subsequently measured at fair value through profit or loss (FVTPL).

Notes to the Financial Statements
For the Year Ended 30 June 2026

1 Material Accounting Policy Information (continued)

(d) Financial instruments (continued)

Despite the above, the Association may make the following irrevocable election/designation at initial recognition of a financial asset:

- the Association may irrevocably elect to present subsequent changes in fair value of an equity instrument in other comprehensive if certain criteria are met; and

- the Association may irrevocably designate a financial asset that meets the amortised cost or FVTOCI criteria as measured at FVTPL if doing so eliminates or significantly reduces an accounting mismatch.

Financial liabilities

All financial liabilities are subsequently measured at amortised cost using the effective interest method or at FVTPL.

Impairment of financial assets

The Association recognises a loss allowance for expected credit losses on financial assets that are measured at amortised cost or at FVTOCI. No impairment loss is recognised for investments in equity instruments. The amount of expected credit losses is updated at each reporting date to reflect changes in credit risk since initial recognition of the respective financial asset.

The Association recognises lifetime expected credit losses for trade receivables. The expected credit losses on these financial assets are estimated based on the Association's historical credit loss experience adjusted for factors that are specific to the debtors, general economic conditions and an assessment of both the current as well as the future direction of conditions at the reporting date, including time value of money where appropriate.

(e) Impairment of non-financial assets

At the end of each reporting period, the Association reviews the carrying values of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the asset's carrying value. Any excess of the asset's carrying value over its recoverable amount is expensed to the profit or loss.

Where it is not possible to estimate the recoverable amount of an individual asset, the recoverable amount of the cash-generating unit to which the asset belongs is estimated.

(f) Employee benefits

Provision is made for the Association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled plus related on-costs and are disclosed as current liabilities.

Employee benefits expected to be settled more than one year after the end of the reporting period have been measured at the present value of the estimated future cash outflows to be made for those benefits. In determining the liability, consideration is given to employee wage increases and the probability that the employee may satisfy vesting requirements. Changes in the measurement of the liability are recognised in profit or loss.

Contributions are made to employee superannuation funds and are charged as expenses when incurred.

Notes to the Financial Statements
For the Year Ended 30 June 2026

1 Material Accounting Policy Information (continued)

(g) Provisions

Provisions are recognised when the Association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

(h) Cash and cash equivalents

Cash and cash equivalents comprise cash on hand, demand deposits and short-term investments which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

(i) Revenue and other income

Revenue is measured at the amount which the Association expects to receive in consideration for satisfying performance obligations to a customer. A performance obligation is the distinct good or service defined within the contract with a customer. The transaction price is allocated to one or more performance obligations contained within the contract, with revenue being recognised as or when the performance obligation is satisfied.

Where consideration comprises variable components, the amount recognised as revenue is constrained to that amount that would not result in a significant reversal of the cumulative revenue recognised when that uncertainty is resolved.

Timing of Revenue Recognition

Revenue is recognised either at a point in time or over time, when (or as) the Association satisfies performance obligations by transferring the promised goods or services to its customers.

If the Association satisfies a performance obligation before it receives the consideration, the Association recognises either a contract asset or a receivable in its statement of financial position, depending on whether something other than the passage of time is required before the consideration is due.

Where the Association has received consideration but has not satisfied its related performance obligations, then a contract liability is recognised in its statement of financial position.

Grants

Grant funding that contains specific performance obligations on the use of those funds is recognised as and when the Association satisfies its performance obligations stated within the funding agreement. A contract liability is recognised where grant funds have been received but the Association has not yet satisfied its obligation under the funding agreement. A financial liability is recognised for unspent grant funds for which a refund obligation exists in relation to the funding period. General grants that do not impose specific performance obligations on the Association are recognised as income when the Association obtains control of those funds, which is usually on receipt.

Rental contributions

Rental contributions are recognised as revenue when received.

Donations

Donations are recognised as revenue on receipt.

Notes to the Financial Statements
For the Year Ended 30 June 2026

1 Material Accounting Policy Information (continued)

(i) Revenue and other income (continued)

Interest Income

Interest income is recognised using the effective interest method.

(j) Goods and services tax (GST)

Revenue, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense.

Cash flows are presented in the statement of cash flows on a gross basis, except for the GST components of investing and financing activities, which are disclosed as operating cash flows.

(k) Comparative figures

Where required by Accounting Standards, comparative figures have been adjusted to conform to changes in presentation for the current financial year.

Critical Accounting Estimates and Judgments

The directors evaluate estimates and judgments incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the Association.

The directors do not believe that there were any key estimates or key judgments used in the development of the financial statements that give rise to a significant risk of material adjustment in the future.

2 Revenue and Other Income

	2026	2025
	$	$
Revenue from contracts with customers		
Grant Revenue	**5,782,317**	3,841,842
	5,782,317	3,841,842
Represented by:		
Revenue recognised over time	**5,782,317**	3,841,842
Revenue recognised at a point in time	**-**	-
	5,782,317	3,841,842
Other income		
Donations	**252,599**	120,378
Gain on disposal of assets	**86,247**	-
Grant revenue	**5,073,753**	2,011,498
Interest	**57,292**	107,496
Other income	**42,927**	120,796
Rental contributions	**1,004,996**	869,345
	6,517,814	3,229,513

Notes to the Financial Statements
For the Year Ended 30 June 2026

3 Cash and Cash Equivalents

	2026 $	2025 $
Cash at bank	**2,980,299**	3,102,375

4 Financial Assets

	2026 $	2025 $
Term deposits	**521,500**	500,000

5 Trade and Other Receivables

	2026 $	2025 $
Trade and other receivables	**97,538**	56,559
Accrued interest	**5,975**	4,853
	103,513	61,412

6 Other Assets

	2026 $	2025 $
Prepayments	**162,047**	41,331
Other assets	**11,239**	4,779
	173,286	46,110

Notes to the Financial Statements
For the Year Ended 30 June 2026

7 Property, Plant and Equipment

	2026	2025
	$	$
Motor vehicles		
At cost	**108,435**	198,548
Accumulated depreciation	**(49,084)**	(192,561)
	59,351	5,987
Buildings		
At cost	**3,792,034**	1,112,034
Accumulated depreciation	**(133,108)**	(65,814)
	3,658,926	1,046,220
Land		
At cost	**1,518,160**	348,160
	5,236,437	1,400,367

Movements in carrying amounts

Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year:

	Motor vehicles	Buildings	Land	Total
	$	$	$	$
Year ended 30 June 2026				
Balance at the beginning of year	**5,987**	**1,046,220**	**348,160**	**1,400,367**
Additions	**66,087**	**2,680,000**	**1,170,000**	**3,916,087**
Disposals	**(1,759)**	**-**	**-**	**(1,759)**
Depreciation expense	**(10,964)**	**(67,294)**	**-**	**(78,258)**
Balance at the end of the year	**59,351**	**3,658,926**	**1,518,160**	**5,236,437**

8 Trade and Other Payables

	2026	2025
	$	$
Trade creditors	**26,121**	98,180
Other payables and accrued expenses	**292,005**	247,627
GST	**135,166**	137,234
	453,292	483,041

Notes to the Financial Statements
For the Year Ended 30 June 2026

9 Lease Assets

	2026	2025
	$	$
Right-of-use assets		
At cost		
Balance at 1 July	**-**	-
Additions during the year	**284,714**	-
Balance as at 30 June	**284,714**	-
Accumulated amortisation		
Balance at 1 July	**-**	-
Amortisation for the year	**(45,339)**	-
Balance as at 30 June	**(45,339)**	-
Net book value - right-of-use assets	**239,375**	-
Lease liabilities		
Current	**51,872**	-
Non-current	**191,913**	-
	243,785	-

The future minimum lease payments arising under the Association's lease contracts at the end of the reporting period are as follows:

Future lease payments		
Not later than one year	**66,820**	-
Later than one year and not later than five years	**214,070**	-
	280,890	-

The above lease assets and liabilities relate to the Association's motor vehicles.

The amount expensed in the statement of profit or loss and other comprehensive income in relation to short-term and low-value leases was $665,339 (2025: $567,084).

10 Employee Benefits

	2026	2025
	$	$
CURRENT		
Provision for annual leave	**322,320**	195,822
Provision for long service leave	**-**	16,869
	322,320	212,691
NON-CURRENT		
Provision for long service leave	**65,485**	55,378

Notes to the Financial Statements
For the Year Ended 30 June 2026

11 Other Liabilities

	2026	2025
	$	$
Income in advance	**1,187,076**	1,362,525

12 Financial Instruments

The Association's financial instruments consist mainly of cash at bank, investments, accounts receivable and payable.

The carrying amounts for each category of financial instruments, measured in accordance with AASB 9: Financial Instruments as detailed in the accounting policies to these financial statements, are as follows:

	Note	2026	2025
		$	$
Financial assets			
Financial assets at amortised cost			
Cash and cash equivalents	3	**2,980,299**	3,102,375
Financial assets	4	**521,500**	500,000
Trade and Other Receivables	5	**103,513**	61,412
Total financial assets		**3,605,312**	3,663,787
Financial liabilities			
Financial liabilities at amortised cost			
Trade and other payables	8	**318,126**	345,807
Total financial liabilities		**318,126**	345,807

13 Key Management Personnel Remuneration

Key management personnel is defined by AASB 124: Related Party Disclosures as those persons having authority and responsibility for planning, directing and controlling the activities of the Association, directly or indirectly, including any Committee member of the Association.

The total of remuneration paid to the key management personnel of the Association during the year is as follows:

	2026	2025
	$	$
Total key management personnel compensation	**939,933**	792,112

In addition to the above compensation, the Association has paid insurance premiums of $4,035 (2025: $4,135) for corporate protection insurance which incorporates directors' and officers' liability insurance. It is not practical to determine the details of the components of the insurance premium that relate to key management personnel.

Notes to the Financial Statements
For the Year Ended 30 June 2026

14 Related Party Transactions

Related parties may transact with the Association from time to time. Such transactions are on normal commercial terms and conditions no more favourable than those available to other parties unless otherwise stated.

During the year the Association paid $13,211 (2025: $nil) to an entity that is controlled by a member of key management personnel.

Other than the above and the compensation of key management personnel which is separately disclosed, there were no other related party transactions during the financial year.

15 Auditor's Remuneration

	2026	2025
	$	$
Auditing or reviewing the financial statements	**11,875**	11,250
Other services	**14,800**	15,000
	26,675	26,250

Other services include the audit of grant funding acquittals and assistance with preparation of financial statements.

16 Contingent Assets and Contingent Liabilities

The Association's property is subject to a mortgage/security in favour of Housing Australia who funded the purchase of a property for $3.85 million. The funding agreement contains ongoing conditions and provisions under which amounts may become repayable if specified requirements of the agreement are not met. The initial potential clawback amount of $3.85 million is reduced proportionately over a period of 10 years commencing February 2026.

In the opinion of committee members, the Association did not have any other contingent assets or contingent liabilities at 30 June 2026 (30 June 2025: None).

17 Economic Dependency

The Association is dependent upon grant funding from the ACT Health and Community Services Directorate. At the date of this report the members of the committee believe that the directorate will continue to support the Association's role as a service provider.

18 Events After the End of the Reporting Period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Association, the results of those operations or the state of affairs of the Association in future financial years.

19 Statutory Information

The registered office and principal place of business of the Association is:

Toora Women Incorporated
Weston community Hub
Hilder Street
Weston Creek, ACT 2611

Toora Women Incorporated

ABN: 11 099 754 393

Statement by Members of the Committee

The members of the Committee of Toora Women Incorporated, declare that:

1. The financial statements comprising the statement of profit or loss and other comprehensive income, statement of financial position, statement of changes in equity, statement of cash flows and notes to the financial statements satisfy the requirements of Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, and;

   a. comply with Australian Accounting Standards - Simplified Disclosures; and

   b. give a true and fair view of the financial position as at 30 June 2026 and performance for the year ended on that date of the Association.

2. In the opinion of the members of the Committee, there are reasonable grounds to believe that the Association will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the members of the Committee.

On behalf of the committee:



Committee Member



Committee Member

Dated 22/10/2026

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Independent Auditor's Report
To the Members of Toora Women Incorporated

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of Toora Women Incorporated (the Association), which comprise the statement of financial position as at 30 June 2026, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including material accounting policy information, and the statement by members of the committee.

In our opinion, the accompanying financial statements of the Association, are in accordance with the Australian Charities and Not-for-profits Commission Act 2012, including:

(i) giving a true and fair view of the Association's financial position as at 30 June 2026 and of its financial performance for the year then ended; and

(ii) complying with Australian Accounting Standards – Simplified Disclosures and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2022.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's responsibility for the audit of the financial statements section of our report. We are independent of the Association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (including Independence Standards) (the Code) that are relevant to our audit of the financial statements in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other information

The members of the committee are responsible for the other information. The other information comprises the information in the Association's committee report for the year ended 30 June 2026, but does not include the financial statements and the auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of the other information we are required to report that fact. We have nothing to report in this regard.

Nexia Duesburys (Audit) (ABN 21 841 510 270) is a firm of Chartered Accountants. It is affiliated with, but independent from Nexia Australia Pty Ltd. Nexia Australia Pty Ltd is a member of Nexia International, a leading, global network of independent accounting and consulting firms. For more information please see www.nexia.com.au/legal. Neither Nexia International nor Nexia Australia Pty Ltd provide services to clients.

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Committee's responsibility for the financial statements

The Committee of the Association is responsible for the preparation of the financial statements that give a true and fair view in accordance with Australian Accounting Standards – Simplified Disclosures and the Australian Charities and Not-for-profits Commission Act 2012. The Committee is also responsible for such internal control as the Committee determines is necessary to enable the preparation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Committee is responsible for the assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Committee intends to either liquidate the Association or to cease operations, or has no realistic alternative but to do so.

The Committee is responsible for overseeing the Association's financial reporting process.

Auditor's responsibility for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

A further description of our responsibilities for the audit of the financial statements is located at The Australian Auditing and Assurance Standards Board website at: http://www.auasb.gov.au/auditors_responsibilities/ar4.pdf. This description forms part of our auditor's report.





Nexia Duesburys (Audit)
Canberra, 22 October 2026

Garry Murphy
Partner

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